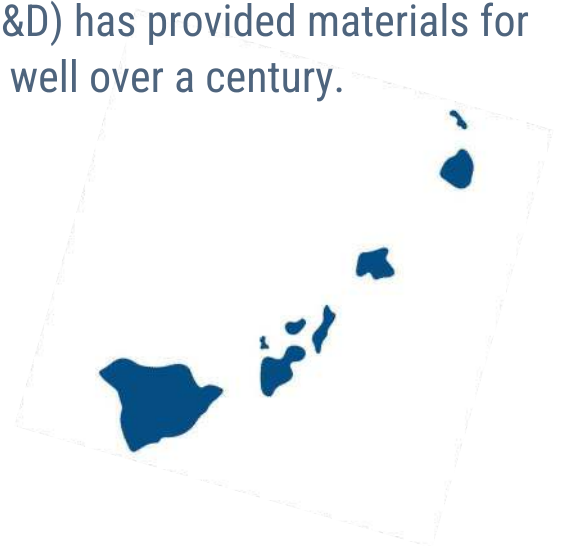




Honolulu Construction & Draying Co., Builds Path to Success with the Help of 42 Gears

Honolulu Construction & Draying Co., LLC (HC&D) has provided materials for construction projects in Hawaii for well over a century.

In addition to ready-mix concrete, HC&D supplies rock and sand for all kinds of industrial projects. HC&D also serves as a local distributor for popular stone veneer and stormwater management solutions.



Background & Challenges

HC&D distributed hundreds of smart devices to its drivers to boost efficiency, but this introduced a handful of new issues:

1. Employees could get distracted by games and other non-work-related apps on the devices, potentially resulting in security risks or careless errors while driving.
2. HC&D often got calls from its drivers about device malfunctioning issues. But with their field workers stationed at far away locations, HC&D found it difficult to efficiently troubleshoot those issues.
3. IT admins would at times need to send files to each device, but sending these files to one device at a time was very inefficient.



The Solution

42Gears had the solutions to HC&D's challenges. Moreover, HC&D appreciated the training and support 42Gears provided, as well as 42Gears' flexibility in adding enhancements that HC&D requested.

HC&D implemented SureMDM, the 42Gears device management solution, and SureLock, the 42Gears device lockdown solution. Together, these two solutions helped HC&D overcome the challenges it had faced:

1. HC&D quickly deployed devices with the appropriate apps and lockdown settings for its drivers using SureLock, preventing drivers from using any unapproved apps.
2. HC&D utilizes SureMDM's Remote Support feature to easily diagnose and troubleshoot device technical issues.
3. HC&D can push required files and documents to many remote devices at once from the SureMDM central console.

Benefits

HC&D's drivers are now more focused, resulting in an 80% increase in efficiency and a 50% increase in productivity.

By being able to quickly troubleshoot devices remotely, HC&D lowered its support costs by 20%. Being able to instantly send out necessary files to devices helped fuel the company's improved productivity and efficiency.

Solution Summary: Honolulu Construction & Draying Co., LLC (HC&D)

Industry: Construction & Manufacturing

Location: Honolulu, Hawaii

Products: SureMDM & SureLock by 42Gears

OS: Android

Device Type: Samsung Galaxy Tablets

Deployment Size: 60

Challenges: HC&D gave its drivers tablets to improve efficiency, but the tablets were a liability until HC&D could remotely secure, monitor, and manage them.

Solution: HC&D used SureMDM and SureLock to lock down devices to only work-related apps, troubleshoot devices remotely and more.

“42Gears was able to cater to our needs by giving us the exact product features that we were looking for. We were able to ensure device security and apply remote control capability to track and manage our driver devices. Their team is very easy to work with. We were provided options that we wouldn't have thought of.”

-Rawn Kurozawa, IT Manager, HC&D, LLC.

About L-Tron & 42Gears

42Gears is in the business of helping companies become – and stay – mobile. Specifically, the solutions provided by 42Gears help IT teams secure, monitor, and remotely manage company devices. The company offers cutting-edge solutions that aim to transform the digital workplace. With over fifteen years in the mobility industry and tens of thousands of satisfied customers globally, 42Gears is inspired by the gears of a well-oiled machine. The company likens its own technology solutions to one of the critical components needed to operate a thriving business. Currently, their products are used by 23,000+ customers across various industries in more than 170 countries worldwide.

L-Tron is honored to partner with 42Gears. From mobile device management (MDM) and network access to secure browsing, contact management, and kiosk lockdown, the capabilities of the company pair seamlessly with the hardware solutions we offer here at L-Tron.

Together, our companies join forces to provide complete enterprise mobility solutions for industries including Manufacturing, Field Service, Healthcare, Logistics, Retail and Transportation.



Your Success is Our Purpose!

Questions?



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