



PUTTING CHILDREN FIRST

Part I: The Challenges CPS Caseworkers Face Everyday



Paperwork overload for CPS caseworkers is a fact.



40-80

Average caseload per workerⁱ



>400

Forms to be completed per case (2,500 pages)ⁱⁱ



40-50%

Average daily time spent processing files.ⁱⁱⁱ



26%

Average time CPS workers spend with families.^{iv}



CPS job turnover rates are extremely high



30-40%

Social caseworkers annual turnover rate^v



298%

Increase in overtime pay for Texas caseworkers from 2004 to 2007^v

“When you spend less time on paperwork and more time on cases, the result is a better outcome.”

Learn about **CHILDFIRST MOBILE SOLUTION** for in-the-field reporting for DSS/CPS Caseworkers.



i - Eggers, William D., "A Mobile Boost for Human Services", Governing.com, February 25, 2013.

ii - Ibid.

iii - "Cutting Red Tape for Kids", PC Mag, March 3, 2011.

iv - Eggers, William D., and Jaffe, Joshua, Deloitte Research study, "Gov. on the Go: Boosting Public Sector Productivity by Going Mobile"; <http://www2.deloitte.com/content/dam/Deloitte/global/Documents/Public-Sector/dttl-ps-govonthe-go-08082013.pdf>

v - Keith.



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