



THE HIDDEN BENEFITS OF eCITATION

What is eCitation?

Often called 'electronic ticketing', It's simply a faster and more efficient way to issue and record citations and reports, electronically.

By capturing data electronically through scanning barcodes on driver's licenses, registrations, and other forms, officers can complete their reports quickly and error-free.

However, there are many more benefits to eCitation that are often overlooked. **Consider The Hidden Benefits of eCitation in the following pages.**



Increased Awareness



of officer deaths from 2000-2009 were a direct result of traffic-related incidents



Less time on the road allows officers to be more aware of their surroundings, reducing LODDs

-IACP



Officers are more aware of their surroundings and the motorist being cited when their data input is automated and reports are completed faster



Officers can be confident that their forms are up-to-date and compliant with court requirements



Compiling citation and report data , departments are able to better analyze data and create maps of where accidents and traffic violations most commonly occur



Saved Time

18

hours for an eCitation to get distributed to all stakeholders compared to the average 18 months a handwritten ticket takes to do the same

-DoT analysis



Electronic citations can be delivered to the courts digitally in minutes, compared to the 6 weeks it can take for paper citations to reach the court



Handwritten tickets take 15-20 minutes to complete. Electronic citations can complete the same form in seconds



Improved Personnel Satisfaction



Officer's and clerk's jobs are less stressful when they no longer have to manually enter data or try to decipher handwriting



eCitations and digital reports are rapidly deployed to all stakeholders faster than paper reporting systems



With less time spent manually filling out forms, officers are able to better serve and protect the community - a task more rewarding



Data Results



Where handwritten citations call for re-writing the same information over multiple forms, electronic reports can copy data in a more “copy and paste” format

200

fewer keystrokes when using automated data population tools during the citation process

-DoT analysis

15%

of handwritten tickets are dismissed due to illegibility. eCitation eliminates handwritten tickets, reducing the chance of a ticket being dismissed



Many of today’s data input tools, like the 4910LR Driver’s License Reader, are able to capture signatures and images to better enhance electronic reports